**Action Details Are Not Available Because The Approval Process Is Being Prepared. Try Again Later**

Click on "Pending Approval" hyperlink, actually users are supposed see the approval.  
  
But when user clicks on pending approval on requisition from manage requisitions screen, it's showing below message.  
Action Details are not available because the approval process is being prepared. Try again later.  
  
**ERROR**

Action Details are not available because the approval process is being prepared. Try again later.  
After one or two min, if he clicks on pending approval icon on requisition, it's showing approval tree.  
  
**STEPS TO REPRODUCE THE ISSUE**

The issue can be reproduced at will with the following steps:

1. Create a non catalog requisition  
2. Search above created requisition from manage requisitions task  
3. Click on pending approval link  
4. It shows below error message  
"Action Details are not available because the approval process is being prepared. Try again later."  
  
**BUSINESS IMPACT**

Due to this issue, users cannot see approval tree after the requisition creation.

**SOLUTION**

"Approval is background process and UI will not be aware of approval state, unless UI is reloaded. If you come to page when the process has been started,  
UI is aware of it and will show the tree. If you come to page even before approval has started, UI will not know and will give error message indicating to try again later. "  
  
This message is indicating that UI application does not have information, about approval process state right now. Re-navigating to page will query  
latest information from DB again. If by now approval process has started, UI will be aware and it will try to load tree.  
  
If you just keep the page open, it will always hold the last fetched data from DB. Approval process might not have started when page was loaded. And  
error message indicates the same.